

Technical Support

We are looking for sharp individuals with a sound technical background to join our Technical Support Team. Knowledge of SQL and basics of .NET development are essential. The candidates should also have excellent communication skills, and a customer orientated mindset.

Primary job tasks:

- Installing and configuring NetRefer systems;
- Monitoring and maintaining NetRefer systems;
- Troubleshooting system problems and diagnosing and solving hardware/software faults;
- Providing prompt support to First Line staff
- Following diagrams and written instructions to repair a fault or set up a system;